

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
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Baltimore, Maryland 21244-1850



MEDICARE-MEDICAID COORDINATION OFFICE

DATE: December 13, 2023

TO: All Dual Eligible Highly-Integrated Special Needs Plans, Fully-Integrated Special Needs Plans, and Applicable Integrated Plans

FROM: Lindsay P. Barnette
Director, Models, Demonstrations & Analysis Group

SUBJECT: Contract Year 2024 Translated Model Materials Requirements

On September 25, 2023, CMS released the memorandum, “Corrected Contract Year 2024 Translated Model Material Requirements and Language Data Analysis.” In that memorandum, we noted that effective CY 2024, 42 CFR 422.2267(a)(4) and 423.2267(a)(4) require fully integrated dual eligible (FIDE) special needs plans or highly integrated dual eligible (HIDE) special needs plans, as defined at § 422.2, or applicable integrated plans (AIP), as defined at § 422.561, to translate materials into the language(s) required by the Medicaid translation standard as specified through their capitated Medicaid managed care contract in addition to the language(s) required by the Medicare translation standard.

CMS also noted in the September 25, 2023, memorandum that we provide the non-English languages meeting the 5 percent threshold for each CY 2024 plan in the Health Plan Management System (HPMS) Material Language Lookup functionality in the Marketing Module. We have now listed the languages required by the Medicaid translation standard, as provided by each state, after the Medicare required languages in the HPMS Material Language Lookup in the Marketing Module for the applicable plan benefit package service areas. If you have specific questions regarding the Medicaid required languages, please contact the applicable state Medicaid agency for the service area.

If you have any questions about the contents of this memorandum, please contact the Medicare-Medicaid Coordination Office at MMCO_DSNPOperations@cms.hhs.gov.